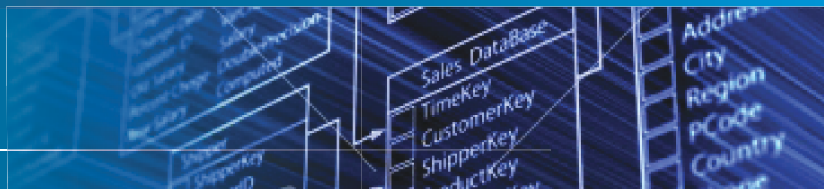


ALERT ASSISTsm



Lowering your overall operational costs and keeping your network, application server and PC workstations highly-available/secure are probably at the top of the goal list for your I.T. Department. The first step towards meeting such goals involves gaining access to affordable enterprise tools and support offerings like DATACORP's **Alert Assistsm** to help you monitor the health and real-time performance of your computing infrastructure.

SOLUTION OVERVIEW

Alert Assistsm consists of:

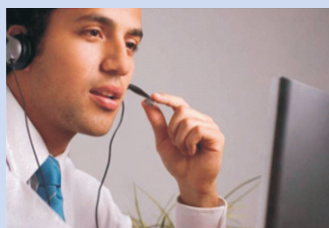
Onsite Manager

A single, lightweight piece of software, installed once at customer site. The Onsite Manager automatically performs secure, comprehensive scans of customer environments to gather the up-to-date information needed to manage their IT assets with unparalleled efficiency.

Service Center

A powerful, web-based, centralized dashboard that allows you to:

- View the asset health and performance data sent by the Onsite Manager.
- "Drill down" to details as required.
- Perform rapid remote remediation.
- Configure advanced services.
- Produce a range of useful reports so you'll know exactly what's going on in your environment and much more.



For Information Call:

305-594-6933

Email :

support@data-corporation.com

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Stabilizing the Cost of IT

The efficiency starts with the ability to proactively monitor your infrastructure 24x7x365. Providing you with the tools to proactively manage and diagnose issues reduces the amount of time needed to resolve issues, perform maintenance and management tasks. Faster problem resolution means a more stable I.T. environment and less productivity lost to unscheduled downtime.

Many I.T. maintenance, management and support tasks have traditionally been performed on a system-by-system or site-by-site basis. With **Alert Assistsm** you are able to automate many tasks across systems and multiple sites, thereby significantly reducing the time required for your staff to troubleshoot and resolve I.T. issues.

Improvements in service that you can expect to see when you sign on with our **Alert Assistsm** include faster resolution, improved security, optimizations in your I.T. infrastructure and support for more accurate budgeting.

Predictable and Planned Expenses

With a monthly **Alert Assistsm** agreement, you'll know exactly what you'll get and how much you'll be spending, but with the underlying technology means you'll also save money in many ways.

For example, you get industry-leading monitoring and alerting for your I.T. assets, so you can be notified immediately when emerging and actual problems exist. This allows your I.T. Department to take care of issues faster and often before anyone experiences unplanned system downtime, which can protect business operations and result in cost savings.

Because you have access to detailed health and performance data about your I.T. assets, they can more easily identify trends and opportunities to improve the configuration of your resources, and run regular reports to help you understand exactly what's happening in your network. When projects outside the monthly contract are required, it is easier to plan, budget for, and schedule them to minimize impact on your business operations and bottom line.